

## Division Director, Property/Casualty Claims

[Link to application](#)

### Our Story

We come from humble beginnings — picture a one-person organization created in 1949 to advocate for excellence in public education on behalf of Texas school board members. Flash forward to today, and we have over 500 employees working together to provide 1,024 school districts with purposeful resources so they can focus on what matters most — excellent and equitable education for all 5.4 million Texas students. At TASB, the motto has always been “expert help from friendly people,” which makes it easy to see how we’ve maintained 100% membership across all Texas school boards for 32 years and counting. We combine a strong sense of tradition with innovation, and our mission — educational excellence for all Texas schoolchildren through advocacy, visionary leadership, and high-quality services to school districts — has played out in transformative ways.

### Why Texas Association of School Boards (TASB)

As TASBeans (our internal name for employees), we feel privileged to work alongside talented team-members who are passionate about education and enjoy learning from new and different perspectives. We believe what makes our organization highly successful is the rich diversity our employees collectively bring to TASB with different backgrounds, skillsets, cultures and ethnicities, gender identities, interests, abilities, and work styles. And our passion for education and learning doesn’t end there. Our culture has always encouraged employees to grow and become their best selves both professionally and personally through a variety of innovative and collaborative development opportunities. You’re likely beginning to see why we’ve been regularly named by *Austin Business Journal* as a **Top Ten Best Places to Work since 2009! But there’s more...**

TASB offers competitive pay, rich benefits (including retirement matching of 2:1 up to 5% after one year. This means that if you contribute 5% to the plan, TASB will contribute 10%), onsite daycare, gym, fitness classes, dry-cleaning services, tuition reimbursement, remote work options, flexible schedules, and more.

Every role at TASB thoughtfully complements our mission and the educational impact being made in communities across Texas. If you consider your work exceptional and want to help drive our mission forward, keep reading!

### About You

As a **Division Director, Property/Casualty Claims**, you will provide strategic leadership to a multi-disciplinary claims division handling property, legal liability, auto, and cyber/ data privacy claims for one of the oldest and largest risk pools in the nation, with total annual claims spend in excess of \$100 million. The successful candidate will lead a team of highly skilled claims professionals who investigate, evaluate, and resolve claims on behalf of Texas public school districts, who are members of the Texas Association of School Boards Risk Management Fund. The Fund provides risk management coverages and services to Texas school districts and other public educational entities.

### A Typical Day

- Oversight of claims administration operations for the TASB Risk Management Fund’s Auto, Liability and Property (ALP) programs.
- Oversee claims handling and payments to the 550+ members of the Fund’s ALP programs.
- Develop and execute service delivery plans consistent with the Fund’s strategic goals and service expectations. Ensure member-focused claim handling processes are fair, efficient, and supported by comprehensive internal controls.

- If you're still reading, we'd love to meet you!

### **How You'll Make an Impact**

- Interact with reinsurers, attorneys, external claims vendors and other third parties.
- Negotiate and approve claim settlements as needed.
- Communicate with the TASB Risk Management Fund Board of Trustees on relevant claims issues.
- Supervise a staff of 15 employees, including three Claims Managers.
- Develop and manage annual divisional budget of approximately \$2 million.
- Implement and manage technology and other operational enhancements.
- Serve as part of highly collaborative Risk Management Services leadership team.

### **Skills For Success**

- Undergraduate degree and at least five years of management or leadership experience.
- Energetic, innovative, and strategic thinker with 10 or more years of progressively responsible insurance claims handling experience.
- Excellent written and oral communication skills.
- Knowledge of property and or legal liability claims is strongly preferred.
- Advanced degree and familiarity with school districts or other local governments is a plus.

### **The TASB Difference**

- Enjoy competitive pay and rich benefit offerings.
- Be part of a collaborative environment where every contribution impacts Texas public schoolchildren.
- Thrive in a culture that promotes bringing your whole self to work every day and emphasizes healthy boundaries and work-life balance.
- Learn and grow individually and together through frequent professional development; diversity, equity, and inclusion panels; wellness seminars; and more.
- Work alongside transparent leaders with an open and consistent feedback approach.
- Celebrate as a team with meaningful (and fun) events and tokens of appreciation throughout the year.

### **Posting Notices**

- The health and safety of our employees and members, is our top priority. We have implemented safety measures to prevent the spread of COVID-19 in our facilities including incentivizing vaccines, requiring masks in all common areas in the building, and optional risk-based testing strategies.
- TASB is an equal opportunity employer and will not discriminate on the basis of an individual's race, color, disability, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, age, marital status, veteran status, or any other personal characteristic protected by law.
- This position does not qualify for visa sponsorship.
- Any job offer is contingent upon receipt of results of a satisfactory background check.