SUN., NOV 10	2019 CONFERENCE SCHEDULE AT A GLANCE			
12 PM-6 PM	CONFERENCE REGISTRATION - Expo Registration Desk			
3 PM-4 PM	CERTIFICATIONS & DESIGNATIONS - ADDED VALUE TO YOU & YOUR ORGANIZATION - Vine 1 Room (pre-registration required)			
4 PM-5 PM	TEXAS MUNICIPAL SAFETY GROUP SESSION - Vine 1 Room (pre-registration required)			
6 PM-7 PM	WELCOME RECEPTION AND REGISTRATION - 9th Floor Viewfinders Terrace			
MON., NOV 11	General Risk Management Floral Hall A1	Employment Practices & Benefits Iris/Tulip	Workers' Compensation Floral Hall A2	Safety & Claims Hibiscus/Daffodil
7:30 AM-6 PM	CONFERENCE REGISTRATION - Expo Registration Desk			
7:30 AM-8 AM	1ST T	ME ATTENDEE - WELCOME AND OR	IENTATION - 9th Floor Viewfinders To	errace
7:30 AM-8:30 AM		MORNING BEVERAGE SERVICE -	South Lobby of Convention Center	
8:30 AM-9:45 AM	State of the Market – Liability Hot Button Issues Lauren Tredinnick, Munich RE	Leveraging Multiple Engagement Tools for Continuous Improvement Sheri Rich, Sarah Johnson, Keller ISD; Derek Brown, Marathon Health; Janiel Werner, UnitedHealthcare	Claims Impacting School Districts: These Should Be on Your Radar Denise Bromley, DB3 Unlimited Services, Tracy Debardelaben, Alief ISD	VINCIBLE, Creating a Culture of Safety in Texas Law Enforcement Paul Christ, TML-IRP Chief Wayne Nero, City of Georgetown PD
10 AM-11:30 AM	KEYNOTE: PETE SMITH	I, DARE TO MATTER: HOW PUBLIC R	ISK MANAGERS RISE TO SIGNIFICAN	CE - Expo Hall A1 & A2
11:45 AM-1:30 PM	EXHIBIT HALL GRAND OPENING - LUNCH IN THE EXHIBIT HALL - Expo Hall C			
1:45 PM-3 PM	Mood Disorders: Navigating PTSD & Other Psychological Injury Claims Dr. Rebecca A. Blood, Medical Equation	Overcoming Barriers With Workplace Physical Abilities Testing Yolanda Perez, City of McAllen, Brandi Prejean, Thornton, Biechlin, Reynolds & Guerra, LC	Enhancing Communication with Firefighters on Workers' Compensation Claims Laura Romo, City of San Antonio	Distracted Driving: What Matters Most To You? Berry Bairrington, City of Waco, Lisa Robinson, NSC
3 PM-3:30 PM		BEVERAGE BREAK WITH	EXHIBITORS - Expo Hall C	
3:45 PM-5 PM	Ten, no Thirteen, no Sixteen Commandments of Public Entity Contracts Richard Wigzell, Sedgwick	Practical Strategies for RTW Programs and the ADA Kimberly Webb, Consultant	PTSD and Presumptions in Texas W/C Cases Robert Stokes, Flahive, Ogden & Latson	The Progression of Safety Culture & Safety Mgmt. Systems Matthew Chapman, Port of Houston Authority
5:15 PM-6 PM	30TH ANNIVERSARY CELEBRATION & AWARDS PRESENTATION - Expo Hall A1 & A2			
7 PM-Midnight	CASINO NIGHT & DINNER - Moody Ballroom			
TUES., NOV. 12	General Risk Management	Employment Practices & Benefits	Workers' Compensation	Safety & Claims
7:30 AM-8:30 AM	MORNING BEVERAGE SERVICE - South Ballroom/Floral Hall Foyer			
8:30 AM-9:45 AM	Public Entities & Flood Insurance Coverage Michelle Faust, North American Solutions	Next Generation Virtual Care Darren Bruton, Aetna, Lance Nauman, Katy ISD, Dr. William Holmsten, RediMD	Return to Work Works – It's Your Budget, Better Pay Attention Pat Crawford, Tx Dept. of Insurance	Does W/C Claim Frequency Lead to Severity? David Weightman, Wesley Jordan, PMA Companies
10 AM-10:30 AM		BEVERAGE BREAK WITH	EXHIBITORS - Expo Hall C	
10:45 AM-12 PM	Anatomy of a Lawsuit Scott Roloff, Intergerhealth Kirte Kinser, Esquire	Sexual Harassment for Managers & Supervisors Wendy Standorf, TML-IRP,	Inside the Pyramid: Unlocking the Mysteries of Teams	Risk Management for Public Fleet Operations
Noon-1:15 PM	LUNCH IN THE EXHIBIT HALL – Expo Hall C			
110011 1.10 1 1.1		Shanell Garcia, City of Stafford LUNCH IN THE EXHIB	Melissa Steger, The UT System, Susan Franzen, PatternShifts, LLC IT HALL – Expo Hall C	Shawn Elliff, Travelers
1:30 PM-2:45 PM	Changing and Building A Cyber Awareness Culture Mark Knepshield, McGriff, Seibels & Williams, Bernie Acre, City of Bryan	· · · · · · · · · · · · · · · · · · ·	Susan Franzen, PatternShifts, LLC	•
	Awareness Culture Mark Knepshield, McGriff, Seibels &	LUNCH IN THE EXHIB Value Based Care – Lower Costs and Improved Employee Health Lance Spivey, StratiFi Health,	Susan Franzen, PatternShifts, LLC IT HALL - Expo Hall C Medicare Triple Whammy - CRC Recovery, Treasury Claims and Medicare Advantage Liens Mark Popolizio, ISO Claims Partners	Customized Early Symptom Intervention Programs - Do they Work? Steven Clark, Select Physical Therapy,
1:30 PM-2:45 PM	Awareness Culture Mark Knepshield, McGriff, Seibels &	Value Based Care - Lower Costs and Improved Employee Health Lance Spivey, StratiFi Health, Andrea Cockrell, City of Plano	Susan Franzen, PatternShifts, LLC IT HALL - Expo Hall C Medicare Triple Whammy - CRC Recovery, Treasury Claims and Medicare Advantage Liens Mark Popolizio, ISO Claims Partners	Customized Early Symptom Intervention Programs - Do they Work? Steven Clark, Select Physical Therapy,
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