

# SCHEDULE AT A GLANCE

General Risk Management/  
Insurance

Employment Practices  
and Benefits

Workers' Compensation

Safety/Claims

## SUNDAY, NOVEMBER 7

12 PM - 6 PM Conference Registration - Expo Registration Desk


6 PM - 7 PM Welcome Reception and Registration - Poolside

## MONDAY, NOVEMBER 8

7:30 AM - 6 PM Conference Registration - Expo Registration Desk

7:30 AM - 8:00 AM 1st Time Attendee - Welcome and Orientation - Viewfinders Terrace

7:30 AM - 8:30 AM Morning Beverage Service - South Lobby of Convention Center

 You Know What You're Paying for Healthcare—What Are You Getting? *Scott Roloff, IntegerHealth Technologies*

Lessons Learned: The COVID-19 Response from the ICS Safety Officer *Cory Worden, City of Houston*


8:30 AM - 9:45 AM Complex Regional Pain Syndrome—CRPS Evidence Based vs. Evidence Biased Medicine  
*Dr. David Randolph, Medicusrx*

What is your problem? And, how can you fix it? *Steven Clark, Select Physical Therapy*

**VIRTUAL ONLY SESSION**  Juggling the Components of a Successful Return to Work Program  
*Tina D'Andrea, Kathy Stacy, Midwest Employers Casualty*

10:00 AM - 11:30 AM  Keynote Address: Richard Hight - The Masterpiece In You: Discovering, Developing and Delivering Your Talents - Expo Hall A1 thru A3

11:45 AM - 1:30 PM Exhibit Hall Grand Opening | Lunch in the Exhibit Hall - Expo Hall B & C


 Insurance Market 3-Ring Circus - Property, Casualty and the Elephant (Cyber)  
*Robert Waggoner, McGriff Insurance Services, Robert Warren, Trinity River Authority*

1:45PM - 3:00 PM First Responder Support Program *Julie Rickman, Holmes Murphy and Association, John Allovio, Armor Up America*

Workers Compensation Going the extra MILES ensuring success in Claims  
*Debby Glass, Blanca Olivares, Northside ISD*

Situational Awareness / Becoming Jason Bourne *Cathi Marx, Aspen Risk Mgmt Group/A TRISTAR Company*

3:00 PM - 3:30 PM Beverage Break with Exhibitors - Expo Hall B & C

 Having Fun with Program Culture Development - *Melissa Steger, UT Systems*

3:45 PM - 5:00 PM Mitigate Title VII and IX Harassment and Discrimination Risks - *Kril Cunningham, Lockton Dunning Benefits*

Property Insurance Appraisals for Public Sector Clients - *Nikunj Goyal, AON*





Driving Claims Results through Data Analytics & Technology -  
*Brian Billings, Midwest Employers Casualty, Kim Smith, Rick Fisher, CAS - Claims Administrative Services*

5:00 PM - 6:00 PM Networking with Exhibitors - Expo Hall B & C



7:00 PM - Midnight Monday Night Networking & Dinner Event - Moody Ballroom

 Sessions/events are live streamed.

## TUESDAY, NOVEMBER 9

7:30 AM - 8:30 AM	Morning Beverage Service - South Lobby of Convention Center
8:30 AM - 9:45 AM	 Hazard Communication: Are you Ready? - <i>Berry Bairrington, City of Waco</i>
	Disaster Planning: Business Continuity for Businesses, Non-Profits and Public Entities <i>Stan Hollibaugh, Servicemaster Recovery Management</i>
	Empathy and Texas Workers' Compensation - <i>Adrienne Gasser and Stuart Colburn, Downs &amp; Stanford, PC</i>
	Investigations in the age of Geosocial Data - <i>George Flores, DigiStream Investigations</i>
VIRTUAL ONLY SESSION →	Unemployment Fraud - What You Need to Know - <i>Judith Snyder, Mecie Hardin, Experian</i>
10 AM - 10:30 AM	Beverage Break with Exhibitors - Expo Hall B & C
10:30 AM - 11:45 AM	 Under the Big Top - Get Your Ticket Here - <i>Tracy Thompson &amp; Tammy Escobedo, Thompson Consultant Group</i>
	Put Your Oxygen Mask on First Before Helping Others - <i>Angie Jung, ISYS Solutions Inc./CareerSmart Learning</i>
	Cyber Insurance for Public Entities - <i>Peter Simonsen, James Charlesworth, Charlesworth Consulting</i> <i>Michele Linn, Grapevine-Colleyville ISD, Hunter Maskill, Insuretrust</i>
	Identifying and Managing Workplace Health & Safety Risk - <i>Misti Jefferson, Rizikon/City of Denton</i>
Noon - 1:15 PM	Awards Luncheon - Moody Ballroom
1:30 PM - 2:45 PM	 Beyond The Headlines: Current Events Shaping The Future of Policing - <i>Paul Christ, TMLIRP, Darren Jackson, TAC</i>
	Daring to Lead - Manager, Leader or Motivator - <i>Carleen Patterson, Alliant</i>
	Update on Legislative Changes - <i>Ricky Green, Steven Stamps, Law Office of Ricky D. Green</i>
	Stopping the Normalization of Deviance - <i>Trey Wamble, Doc Spyres, &amp; Judyann Robinson, Commercial Risk Services</i>
2:45 PM - 3:15 PM	Beverage Break with Exhibitors - Expo Hall B & C
3:15 PM - 4:30 PM	 Compliance Complexities: The 4 C's of Compliance - <i>Angie Surra, NavigateHCR</i>
	Aftermath: COVID-19 and Worker's Compensation First Responders Claims Panel Discussion <i>Gilbert Sanchez, City of Corpus Christi, Brandi Prejean, Thornton, Biechlin, Reynolds &amp; Guerra, Chase Carlisle, Carlisle Insurance</i>
	Juggling SOC Reports, Oh What a Circus! - <i>Ryan Buckner, Leslie Milvo, City of Austin</i>
	Biomechanics Analysis of Brain Injuries - <i>Dr. Michael Hill, Rimkus Consulting Group</i>
4:45 PM - 6:00 PM	Sponsor/Exhibitor Appreciation Reception - Expo Hall B & C

## WEDNESDAY, NOVEMBER 10

8 AM - 12 PM	Conference Registration - Expo Registration Desk
8 AM - 9 AM	Morning Beverage Service - Floral Ballroom Foyer
8:30 AM - 9:45 AM	 Ringmasters of Risk: A Conversation with Texas Risk Management Professionals <i>Panelists: Michelle Bost, The University of Texas System, Courtney Wood, City of Lewisville, Jaime De Cantillon, Cypress-Fairbanks ISD. Moderator: D. Jason Hardy, City of Irving</i>
	Executive Presence - In person or virtual - <i>Pat Bell, IMO/Lighthouse Resource Group</i>
	Claims through the Eyes of an Adjuster and Accountant - <i>Scot D'Arbonne, McLarens, Sara Coleman, RWH Myers &amp; Co. LLC</i>
	SOTM: Excess Comp and Liability Insurance in 2021 - <i>John Cooper, Amwins Brokerage</i>
10:00 AM - 12:15 PM	 Membership Meeting & Closing Keynote: <i>Jonathan Iverson, The Last Ringmaster</i> Door prize drawings - You must be present to win! Expo Hall A 1 - A3